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%JS 44 (Rev. 12/07, NJ 5/08)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS				DEFENDANTS				
MURRAY KIMMEL				NCO FINANICAL SYSTEMS, INC.				
(b) County of Residence of First Listed Plaintiff				County of Residence of First Listed Defendant				
(c) Attorney's (Firm Name, Address, Telephone Number and Email Address Tara L. Patterson, Esquire				NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.				
Kimmel & Silverman	n, P.C.			Attorneys (If Known)				
30 E. Butler Pike				Accorneys (11 Known)				
Ambler, PA 19002			N.					
(215) 540-8888 II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES(Place an "X" in One Box for Plaintiff								
☐ 1 U.S. Government	■ 3 Federal Question			(For Diversity Cases Onl	y) PTF DEF		and One Box for Dei	
Plaintiff	(U.S. Government	Not a Party)	Citize	n of This State	01 01	Incorporated or Pr of Business In Thi	rincipal Place 🗇	
2 U.S. Government	4 Diversity		Citize	en of Another State	□ 2 □ 2	Incorporated and I		5 🗇 5
Defendant	(Indicate Citizensh	ip of Parties in Item III)				of Business In		
				en or Subject of a reign Country	D 3 D 3	Foreign Nation	O	6 🗇 6
IV. NATURE OF SUI	T (Place an "X" in One Box O	nly)						
	DEDCONAL INVIDE			ORGEOGRAFIE O A coincident				
☐ 110 Insurance ☐ 120 Marine	PERSONAL INJURY 310 Airplane	PERSONAL INJUR 362 Personal Injury		0 Agriculture 0 Other Food & Drug	1 422 Appe	eal 28 USC 158 drawal	400 State Reappo410 Antitrust	Hommen
☐ 130 Miller Act ☐ 140 Negotiable Instrument	315 Airplane Product Liability	Med. Malpractic 365 Personal Injury		5 Drug Related Seizure of Property 21 USC 88		SC 157	☐ 430 Banks and Ba☐ 450 Commerce	anking
☐ 150 Recovery of Overpayment		Product Liability	, D 63	0 Liquor Laws	PROPE	RTY RIGHTS	460 Deportation	
& Enforcement of Judgment 151 Medicare Act	t Slander ☐ 330 Federal Employers'	368 Asbestos Persona Injury Product		0 R.R. & Truck 0 Airline Regs.	☐ 820 Copy ☐ 830 Pater		470 Racketeer Inf Corrupt Orga	
152 Recovery of Defaulted	Liability	Liability	□ 66	0 Occupational	☐ 840 Trad		3 480 Consumer Cr	redit
Student Loans (Excl. Veterans)	☐ 340 Marine ☐ 345 Marine Product	PERSONAL PROPER 370 Other Fraud		Safety/Health 0 Other			☐ 490 Cable/Sat TV ☐ 810 Selective Ser	
☐ 153 Recovery of Overpayment	Liability	371 Truth in Lending		LABOR		SECURITY	■ 850 Securities/Co	mmodities/
of Veteran's Benefits 160 Stockholders' Suits	☐ 350 Motor Vehicle ☐ 355 Motor Vehicle	380 Other Personal Property Damage		Fair Labor Standards Act	☐ 861 HIA ☐ 862 Blac	k Lung (923)	Exchange 875 Customer Ch	allenge
☐ 190 Other Contract☐ 195 Contract Product Liability	Product Liability	385 Property Damage Product Liability		0 Labor/Mgmt. Relations 0 Labor/Mgmt.Reporting		C/DIWW (405(g))	12 USC 3410 890 Other Statuto	
☐ 196 Franchise	Injury			& Disclosure Act	☐ 865 RSI	(405(g))	☐ 891 Agricultural a	Acts
REAL-PROPERTY 210 Land Condemnation	CIVIL RIGHTS 441 Voting	PRISONER PETITIO 510 Motions to Vacat		0 Railway Labor Act 0 Other Labor Litigation		AL TAX SUITS s (U.S. Plaintiff	☐ 892 Economic Sta ☐ 893 Environment	
☐ 220 Foreclosure	☐ 442 Employment	Sentence		1 Empl. Ret. Inc.	or D	efendant)	☐ 894 Energy Alloc	eation Act
☐ 230 Rent Lease & Ejectment☐ 240 Torts to Land☐	443 Housing/ Accommodations	Habeas Corpus: 530 General		Security Act		-Third Party SC 7609	☐ 895 Freedom of It	nformation
245 Tort Product Liability	☐ 444 Welfare	535 Death Penalty		IMMIGRATION			☐ 900Appeal of Fee	
290 All Other Real Property	445 Amer. w/Disabilities - Employment	540 Mandamus & Oti550 Civil Rights		2 Naturalization Applica 3 Habeas Corpus -	tion		Under Equal to Justice	Access
	446 Amer. w/Disabilities - Other	555 Prison Condition		Alien Detainee 5 Other Immigration			☐ 950 Constitutiona State Statutes	
	440 Other Civil Rights		D 40	Actions			State Statutes	
5 1 Original ☐ 2 R	an "X" in One Box Only) emoved from			stated of [] 3	ansferred from	☐ 6 Multidistr	rict 🗇 7 Judge	eal to District e from strate
Proceeding S	Cita the U.S. Civil St	Appellate Court		sened (sp	ecify)	Litigation	1 Judgr	nent
VI. CAUSE OF ACTI		stute under which you a Stion 1692	ne ming (Do not cite jui isaleti	ionai statutės t	micss diversity).		
	Fair Debt Colle	ause: ction Practices A						
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER F.R.C.P	IS A CLASS ACTION . 23	N D	EMAND \$		CHECK YES only URY DEMAND	r if demanded in com : Ø Yes □	No No
VIII. RELATED CAS	SE(S) (See instructions):	JUDGE			DOCKI	ET NUMBER		
Explanation:					_ _			
21510 Yanned Puttensin								
DATE SIGNATURE OF ATTORNEY OF RECORD								
DATE !		SIGNATURE U	r al IOi	MIET OF RECURD	•			

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UNITED STATES DISTRICT COURT

FOR THE EASTERN DISTRICT OF PENNSYLVANIA DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.				
Address of Plaintiff 8580 Verree Road, Unit 5010, Philadelphia, PA 19111				
Address of Defendant: 507 Prudential Road, Horsham, PA 19044				
Place of Accident, Incident or Transaction: 8580 Verree Road, Unit 5010, Philadelphia PA 1911				
(Use Reverse Side For Additional Space)				
Does this civil action involve a nongovernmental corporate party with any parent corporation				
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a))) Yes□ No.□			
Does this case involve multidistrict litigation possibilities?	Yes 🗆 No 🖾			
RELATED CASE, IF ANY:				
Case Number: Judge	Date Terminated:			
Civil cases are deemed related when yes is answered to any of the following questions:				
1. Is this case related to property included in an earlier numbered suit pending or within one y	•			
	Yes□ No No			
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior action in this court?	suit pending or within one year previously terminated			
	Yes No			
3. Does this case involve the validity or infringement of a patent already in suit or any earlier	,			
terminated action in this court?	Yes No X			
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil righ	nts case filed by the same individual?			
	Ycs□ No X'			
CIVIL: (Place ✓ in ONE CATEGORY ONLY)				
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:			
1. Indemnity Contract, Marine Contract, and All Other Contracts	1. Insurance Contract and Other Contracts			
2. □ FELA	2. Airplane Personal Injury			
3. □ Jones Act-Personal Injury	3. □ Assault, Defamation			
4. □ Antitrust	4. ☐ Marine Personal Injury			
5. Patent	5. □ Motor Vehicle Personal Injury			
6. □ Labor-Management Relations	6. Other Personal Injury (Please			
	specify)			
7. □ Civil Rights	7. Products Liability			
8. ☐ Habeas Corpus	8. Products Liability — Asbestos			
9. □ Securities Act(s) Cases	9. □ All other Diversity Cases			
10. □ Social Security Review Cases	(Please specify)			
11. X All other Federal Question Cases 15 U.S.C § 1692				
(Please specify) ARBITRATION CERT	FIEICATION			
(Check Appropriate C	Category)			
I, Jara L Patterson, counsel of record do hereby cert				
☐ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and \$150,000.00 exclusive of interest and costs;	delier, the damages recoverable in this civil action case exceed the sum of			
Relief other than monetary damages is sought.				
Jona Datherson	\$83U3			
Attorney-at-Law	Attorney I.D.#			
NOTE: A trial de novo will be a trial by jury only if th	ere has been compliance with F.R.C.P. 38.			
I certify that, to my knowledge, the within case is not related to any case now pending or	within one year previously terminated action in this court			
except as noted above.				
DATE: 3/15/10 Tara L Patterson	88343			
Attorney-at-Law	Attorney I.D.#			
CIV. 609 (6/08)				

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

Murray Kimm	nel	CIVIL ACTION			
Murray Kimm v. NCO Financial	Systems, Inc.	NO.			
In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.					
SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:					
(a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.					
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits. ()					
(c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2. ()					
(d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.					
(e) Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.)					
(f) Standard Management – Cases that do not fall into any one of the other tracks. (X)					
3 15 10 Date (215) 540-8888	Taca L. Patterson Attorney-at-law (215) 540 - 8817	Murray Fimme Attorney for tpatterson@creditla			
Telephone	FAX Number	E-Mail Address			

(Civ. 660) 10/02

1	Craig Thor Kimmel, Esq. Kimmel & Silverman, P.C. 30 East Butler Avenue Ambler, PA 19002						
2							
3	T: (215) 540-8888; F: (800) 863-1689 ckimmel@lemonlaw.com						
4							
5	Attorneys for Plaintiff						
6	UNITED STATES DISTRICT COURT						
7	EASTERN DISTRICT OF PENNSYLVANIA						
8							
9	MURRAY KIMMEL,	Case No.:					
10	Plaintiff	OMPLAINT AND DEMAND FOR JURY TRIAL					
11	V.) (Unlawful Debt Collection Practices)					
12	NCO FINANCIAL SYSTEMS, INC.,	}					
13	Defendant	{					
14							
15	COMPLAINT						
16	MURRAY KIMMEL ("Plaintiff"), by his attorneys, KIMMEL &						
17	SILVERMAN, P.C., alleges the following against NCO FINANCIAL SYSTEMS,						
18	INC., ("Defendant"):						
19	INTRODUCTION						
20	1. Count I of Plaintiff's Complaint is based on the Fair Debt Collection						
21	Practices Act, 15 U.S.C. 1692 et seq. (FDCPA).						
22	JURISDICTION AND VENUE						
23	2. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which						
24	states that such actions may be brought and heard before "any appropriate United						
25	States district court without regard to the amount in controversy," and 28 U.S.C.						
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1367 grants this court supplemental jurisdiction over the state claims contained therein.

- 3. Defendant conducts business and has an office in the state of Pennsylvania, and therefore, personal jurisdiction is established.
 - 4. Venue is proper pursuant to 28 U.S.C. 1391(b)(1).
 - 5. Declaratory relief is available pursuant to 28 U.S.C. 2201 and 2202.

PARTIES

- 6. Plaintiff is a natural person residing at 8580 Verree Road, Unit 506, Philadelphia, PA 19111.
- 7. Plaintiff is a "consumer" as that term is defined by 15 U.S.C. 1692a(3).
- 8. Defendant is a national debt collection company with corporate headquarters located at 507 Prudential Road, Horsham, Pennsylvania, 19044-2308.
- 9. Defendant is a debt collector as that term is defined by 15 U.S.C. 1692a(6), and sought to collect a consumer debt from Plaintiff.
- 10. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

11. Defendant repeatedly and harassingly placed calls to Plaintiff's family members, seeking to collect a debt allegedly owed by Plaintiff.

- 12. It is a common tactic, albeit a violation of the FDCPA, for a debt collector to contact family members of an alleged debtor when unable to successfully reach the debtor.
- 13. Defendant began placing repeated calls to Plaintiff's family members after it failed to communicate with Plaintiff.
- 14. Defendant repeatedly placed collection calls and disclosed its identity as a debt collector to Plaintiff's four adult sons.
- 15. Upon information and belief, during these telephone calls Defendant improperly revealed its purpose for calling was related to the collection of a debt.
- 16. Moreover, Defendant made material misrepresentations to Plaintiff's sons in an effort to acquire information about Plaintiff. In particular, Defendant misrepresented that Plaintiff had furnished their names and numbers as "contacts" on account in place of Plaintiff, when in reality no such thing had ever occurred.
- 17. Defendant's calls to Plaintiff's sons began in February of 2009 and continued for months.
- 18. Defendant began to constantly and continuously place collection calls to son Kenneth Kimmel.
- 19. Kenneth Kimmel and his family advised Defendant that Plaintiff did not live at the residence and that the calls were unwelcome and must cease immediately.
- 20. Defendant, however, ignored this request and continued to make calls concerning Plaintiff to Plaintiff's son, Kenneth Kimmel.
- 21. Defendant also placed calls to the business telephone number of Plaintiff's son, Kenneth Kimmel.

- 22. Kenneth Kimmel told Defendant that he was not the Plaintiff, Murray Kimmel, that the number being called was Kenneth Kimmel's business office and that the calls were to cease immediately.
- 23. Kenneth Kimmel was told that Plaintiff had given his name and number as a contact on the account.
 - 24. NCO also placed improper calls to Plaintiff's son, Brian Kimmel.
- 25. On or about June 11, 2009, James West (hereafter "Mr. West") of NCO (866-284-4373) called Brian Kimmel's place of employment.
- 26. Mr. West, identifying himself as an attorney, demanding to speak to Plaintiff. Brian Kimmel explained that he was not Murray Kimmel and asked not to be called again.
- 27. In response to this proper request, Mr. West was disrespectful and rude.
- 28. When Brian Kimmel asked how his phone number was obtained, Defendant misrepresented that Plaintiff had given Brian's name and number as a "contact on the account".
- 29. On June 12, 2009, Brian Kimmel, arrived home at the end of the day and received yet another voicemail message on his home answering machine from NCO.
- 30. On this occasion, Jeff Muir of NCO Financial Systems at 888-899-8041 ext. 5141 had left a message for Plaintiff on Brian Kimmel's answering machine.
- 31. Brian Kimmel informed Defendant that Plaintiff does not live at the home, does not work in the office and cannot be reached at either telephone number dialed.

- 32. Defendant placed multiple calls to the home telephone number of Plaintiff's son, Douglas Kimmel in the Spring of 2009.
- 33. Douglas Kimmel and his family advised Defendant that Plaintiff did not live at the residence and that the calls were unwelcome and must cease immediately.
- 34. Defendant, however, ignored this request and continued to make calls concerning Plaintiff to Plaintiff's son, Douglas Kimmel.
- 35. Douglas Kimmel asked how his phone number was obtained, to which Defendant misrepresented that Plaintiff, Murray Kimmel had given his name and number as a "contact on the account".
- 36. Also in the Spring of 2009, Defendant placed multiple calls to the home telephone number of Plaintiff's son, Craig Kimmel.
- 37. Craig Kimmel and his family advised Defendant that Plaintiff did not live at the residence and that the calls were unwelcome and must cease immediately. Defendant ignored this request and continued to make calls concerning Plaintiff to Craig Kimmel.
- 38. Defendant also placed calls to the business telephone number of Plaintiff's son.
- 39. Craig Kimmel told Defendant that he was not the Plaintiff, and to cease calling immediately.
- 40. When asked how his phone number was obtained, Defendant again misrepresented that Plaintiff gave the name and number as a contact on the account.
 - 41. All sons were third parties to the alleged debt.

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42. Defendant conducted its collection activities in ways that were factually misrepresented and in violation of the FDCPA.

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- Defendant violated the FDCPA based on the following: 43.
 - a. Defendant violated §1692 generally.
 - b. Defendant violated §1692(b)(2) of the FDCPA by regularly contacting Plaintiff's sons, seeking to collect the debt of Plaintiff, after being told repeatedly that Plaintiff did not reside at the address/number being called.
 - c. Defendant violated \$1692e(10)\$ by misrepresenting that Plaintiff had given his sons' names and numbers as contacts on the account, when in reality Plaintiff had taken none such action.
- As a direct and proximate result of one or more or all of the statutory 44. violations above, Plaintiff has suffered emotional distress.

WHEREFORE, Plaintiff, MURRAY KIMMEL, respectfully requests judgment be entered against Defendant, NCO FINANCIAL SYSTEMS, INC., for the following:

- a. Declaratory judgment that Defendant's conduct violated the Fair Debt Collection Practices Act,
- b. Statutory damages pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k,

- c. Actual damages,
- d. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k
- e. Any other relief that this Honorable Court deems appropriate.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, MURRAY KIMMEL, demands a jury trial in this case.

RESPECTFULLY SUBMITTED,

DATED: March 12, 2010 KIMMEL & SILVERMAN, P.C..

By: /s/ Tara L. Patterson

Tara L. Patterson Attorney ID # 88343 Kimmel & Silverman, P.C. 30 E. Butler Pike Ambler, PA 19002

Phone: (215) 540-8888 Fax: (215) 540-8817

Email: tpatterson@creditlaw.com

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VERIFICATION OF COMPLAINT AND CERTIFICATION

STATE OF PENNSYWANIA

Plaintiff, MURRAY KIMMEL, state as follows:

1. I am the Plaintiff in this civil proceeding.

2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.

3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension,

modification or reversal of existing law.

4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.

5. I have filed this Complaint in good faith and solely for the purposes set

forth in it.

6. Each and every exhibit I have provided to my attorneys, which has been attached to this Complaint, is a true and correct copy of the original.

7. Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, MURRAY KIMMEL, hereby declare (or certify, verify or state) under penalty of perjury that the foregoing is true and correct.

DATE: 3/10/10

Murray Kimmel